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General Terms and Conditions applicable to Use of a Web Site.

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Your privacy is very important to us. Accordingly, we have developed this Policy in order for you to understand how we collect, use, communicate and disclose and make use of personal information. The following outlines our privacy policy.

• Before or at the time of collecting personal information, we will identify the purposes for which information is being collected.

- We will collect and use of personal information solely with the objective of fulfilling those purposes specified by us and for other compatible purposes, unless we obtain the consent of the individual concerned or as required by law.
- We will only retain personal information as long as necessary for the fulfilment of those purposes.
- We will collect personal information by lawful and fair means and, where appropriate, with the knowledge or consent of the individual concerned.
- Personal data should be relevant to the purposes for which it is to be used, and, to the extent necessary for those purposes, should be accurate, complete, and up-to-date.
- We will protect personal information by reasonable security safeguards against loss or theft, as well as unauthorized access, disclosure, copying, use or modification.
- We will make readily available to customers information about our policies and practices relating to the management of personal information.

We are committed to conducting our business in accordance with these principles in order to ensure that the confidentiality of personal information is protected and maintained.

COMPLAINTS AND CONCERNS

- Your use of this website and any dispute arising out of such use of the website is subject to the laws of Western Australia;
- Any complaint made about Mine Intelligence Institute must be promptly referred in the first instance to Mine Intelligence Institute. Such a complaint should be specific and in writing. Upon receipt of a complaint, Mine Intelligence Institute will use its best endeavours to respond to the complaint and resolve any matters arising from it within 7 business days. If, following a response from Mine Intelligence Institute, the complaint is not resolved to your satisfaction; it may be referred for consideration by the appropriate regulatory body. For complaints, contact: info@miilam.com